

CLOCS-A Closing Workshop: A new paradigm in sharing the road safely – we all win!

The CLOCS-A project is funded by the National Heavy Vehicle Regulator's Heavy Vehicle Safety Initiative, supported by the Federal Government.

A partnership between:



MONASH
University

ACCIDENT
RESEARCH
CENTRE

NRSP
NATIONAL ROAD SAFETY
PARTNERSHIP
PROGRAM

Closing Workshop Agenda

1. Welcome and thanks for your support
2. CLOCS-A Standard Finalisation
3. Auditing and Accreditation
4. Supporting Tools
5. Governance Structure
6. Acknowledgements
7. Other Business
8. Close

Why we are here

1. Construction projects
 - Stand alone events
 - Project approach to national adaption
2. CLOCS-A is not about legislation – systems approach
 - Provides baseline standard
 - Consistency and confidence for industry
 - For big, medium and small operators/projects
3. Community confidence is key
 - See through each others eyes
 - Sharing good practice – win-win
 - Adapting what exists
 - Share responsibility of road safety
 - Oxford study: Leading successful large companies collaborate

Aims of CLOCS-A

Aims of implementing a national standard for construction logistics safety:

- Best-practice management of construction transport safety risks and reduce road trauma
- Reduce public complaints and build community and stakeholder trust
- Improve construction delivery efficiencies
- Single and consistent contract requirement
- Provide investment confidence to industry

We know it works

CLOCS-A is inspired by the success of the CLOCS Program that Transport for London established to tackle the same challenges we're now facing in Australia. CLOCS is now the UK's only safety standard for construction logistics, consolidating multiple standards and policies into one work-related road safety standard.

Widely recognised as world's best practice in protection for VRUs, evaluations showed CLOCS achieved:

47%

reduction in fatal and serious crashes between heavy vehicles and VRUs

37%

fewer complaints

25%

drop in total collisions

76%

less likely to commit licensing offences

Coroner Recommendations



OFFICE OF THE STATE CORONER FINDINGS OF INQUEST

CITATION: **Inquest into the death of
Rebekka Tine Lousdal Meyer**

TITLE OF COURT: Coroner's Court

JURISDICTION: Brisbane

FILE NO(s): 2014/3357

DELIVERED ON: 9 December 2015

DELIVERED AT: Brisbane

HEARING DATE(s): 19 – 21 August 2015

FINDINGS OF: Christine Clements, Coroner

CATCHWORDS: CORONERS: Inquest – cyclist death in
conventional truck and dog trailer, rest
visibility of conventional truck, ways to
safety

REPRESENTATION:

Counsel Assisting	Dr Anthony Marinac
Brisbane City Council	Mr DA Quayle i/b/ Brisbane
Mr Jody Jeffrey	Mr PJ Shields of Peter Shie

Coroner pushes for improved safety for cyclists after inquest into Danish cyclist Rebekka Meyer's death

REBEKKA Meyer was cycling to uni just like
she did every other morning when she lost her
life in a "horrific and meaningless" way.



Lauren McMahon

[@lauren.mcmah](#)

3 min read December 10, 2015 - 4:29PM

[news.com.au](#)



Rebekka Meyer



IN THE CORONERS COURT
OF VICTORIA
AT MELBOURNE

Court Reference: COR 201

FINDING INTO DEATH WITH INQUEST

Form 37 Rule 63(1)
Section 67 of the Coroners Act 2008

Findings of: Caitlin English, Deputy State Coroner

Deceased: Arzu Karakoc

Delivered on: 1 November 2021

Hearing date: 2, 3, 4 March 2021

Assistant to the coroner: Senior Constable Jeff Dart

Counsel for family of Arzu Karakoc: David O'Brien instructed by Arnold Thomas
Lawyers

Counsel for Transport for Victoria: Paul Lawrie instructed by Victorian Go
Solicitor's Office

Counsel for Prabhjot Singh: Manjot Singh instructed by Dhillon Legal Ba
Solicitors

Cyclist Arzu Karakoc: Truckie was on phone during crash, court told

A truckie was on the phone to a colleague
when he hit a Melbourne mum who was
cycling across an intersection, a court has
been told.

Caroline Schelle

2 min read March 2, 2021 - 5:29PM

NCA NewsWire



01:02
The tragic truth about road deaths in
Australia

Every year over a thousand Australians die in
preventable road deaths, with the number set to spike
around the holiday season. Watch to see more...

National and State Government Prioritise CLOCS-A



National Road Safety Strategy 2021–30



Transport
for NSW

2026 Road Safety Action Plan

Toward zero trauma
on NSW roads



TOWARDS ZERO

transport.nsw.gov.au

Queensland Road Safety Action Plan 2022–2024



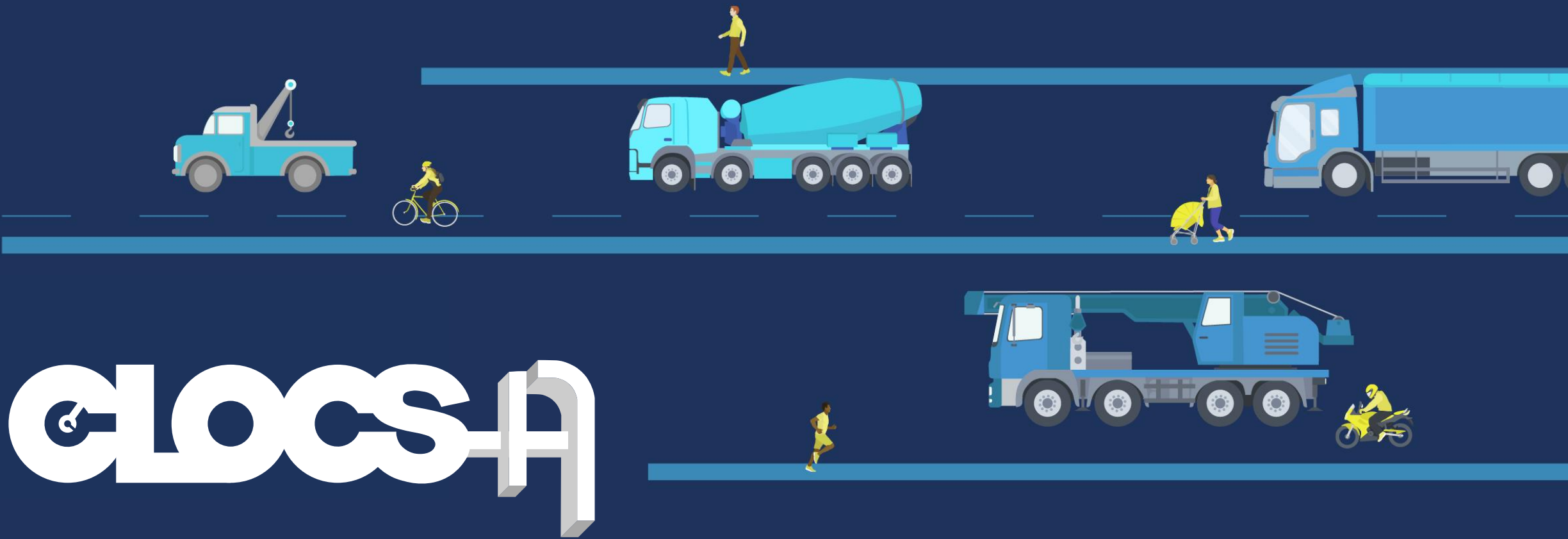
VICTORIAN ROAD SAFETY ACTION PLAN 2021–2023



SOUTH AUSTRALIA'S Road Safety Action Plan 2023–2025

THINK! ROAD SAFETY





#2 - CLOCS-A Standard Finalisation

A partnership between:



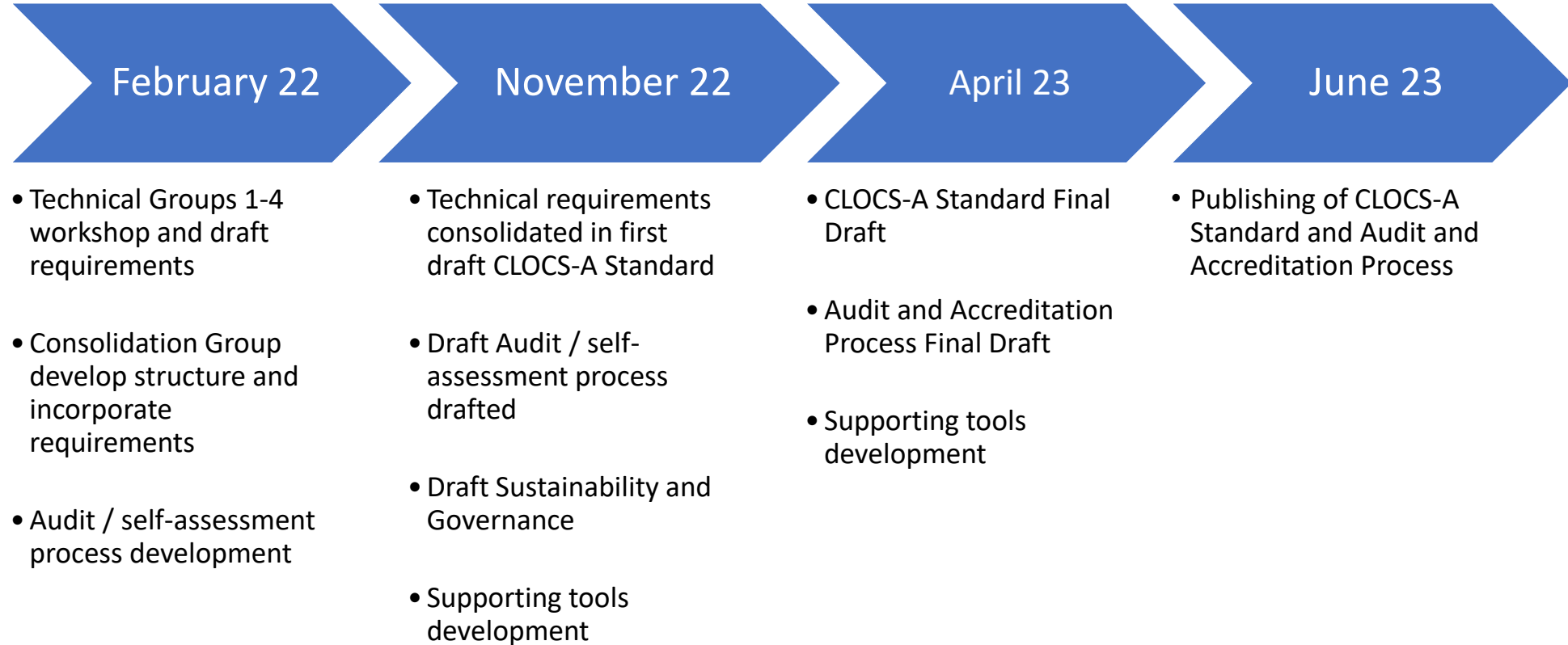
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The CLOCS-A Standard – Development Timeline



CLOCS-A Standard

Consultation

- Draft CLOCS-A Standard released for feedback on 25 November 2022 following National Consolidation Workshop
- Consultation open to the CLOCS-A industry network (Government Departments; Clients; Principal Contractors; Transport Companies; and Road Safety Groups; Fleet Providers)
- Additional stakeholders approached: NHVR; Master Builders; Construction Supply Chain Council and Transport Workers Union; Peak Associations (CCAA; IPWEA; Local Govs)
- Consultation period remained open for 8 weeks
- >120 comments were received in total from stakeholders



CLOCS-A Standard

Review

- Initial review by Consolidation Group and comment allocation to Technical Group Leads for review with respective members and SMEs
- Technical Groups formalized position on each comment (accepted for update/ no further update/ for consideration of CLOCS-A Host) and have provided a response
- Consolidation Group reviewed and identified necessary updates to the CLOCS-A Standard or flagged comment for future work

#	Section	Comment	Response	Responsible Grp	Action Required
35	5.2.1 Risk Assessment "iii. Risk assessments shall be used to determine the minimum CLOCS-A Accreditation level (Bronze/ Silver/ Gold) to be specified in contracts."	We should provide some guidance for users of the standard here. LXPP- Agreed - need guidance to align level and types of risks identified to suggested minimum level of accreditation	Accepted. This is provided in the CLOCS-A project risk rating tool developed by MR. Reference to this tool is included as part of update to the Standard.	Consolidation Group	Completed
84	5.4.6 Safe Driving Behaviours and Road Safety Culture "c) Develop and deliver a series of heavy vehicle driver toolbox talks which provide drivers with up-to-date and on-going knowledge and awareness of safety alerts, hazards, issues affecting the industry and work activities in relation to the operation of heavy vehicles in the construction sector"	Suggest that this is centralised within the CLOCS-A agency as much as possible to reduce effort across the sector and made available online	Accepted. TG4 to provide base templates which can be used by CLOCS-A Champions. Organisations are still free to develop their own TBTs which are specific to their business and operations, and may wish to share these with industry peers through the CLOCS-A network.	TG2 - Driver Safety	Heavy vehicle driver toolbox talks to be developed and made available via the CLOCS-A website member portal Note: Changes to Standard not required.

CLOCS-A Standard

Updates to Draft

- Amendments have been made where comment was accepted by the Technical Group or Consolidation Group
- Amendments to the Standard are made in tracked changes and the updated CLOCS-A Standard issued to the Steering Group
- Where the comment did not apply to the scope of CLOCS-A Standard or constitute an update to the Standard itself, it has been flagged as an item for transfer to the CLOCS-A Host / Managing Body which is currently in EOI phase
 - Such items may include the development of supporting guidance or tools which sit outside the Standard itself

CLOCS-A Standard

Updates made to the Draft CLOCS-A Standard include the following:

- Drug and Alcohol Testing Requirements for Principal Contractors and applicability to Transport Subcontractors – PC's are not required to extend their D&A testing regime to Transport Subcontractors, but must have assurance that a policy and testing program is in place
- Removal of nominated *Role Responsible* initially allocated to requirements – Organisations will be responsible for nominating these roles
- Included in the Scope and Application which Heavy Vehicle activities are within scope of the CLOCS-A Standard (i.e. Definition of “Frequent Heavy Vehicle Movements”)
- Inclusion of references to the use of “Safe System Assessments and Road Safety Audits as acceptable risk assessment tools to assess the safety risks along haulage routes
- Updated reporting requirements to submission of a Quarterly and Annual performance report against CLOCS-A data reporting

No Changes are made to the core requirements of the CLOCS-A Standard (see following slides)

Heavy Vehicle Safety Standards - *Summary*



Bronze

*Must
haves*

CLOCS-A

Bug defectors
Air intakes
Bull bars
Sunvisors
Windscreen decals
Window tinting
Cab accessories
Class V and VI mirrors
Frensel lens
Reversing cameras
OR
Reversing sensors
Reverse beepers
Amber beacons
Conspicuity marking
Drawbar colour
Warning signage
Wheel-nut indicators



Silver

*Should
haves*

CLOCS-A

Left-side blind spot cameras
OR
Left-side proximity sensors
Left turn audible warning
Day run lights
Front Underrun Protection
Side Underrun Protection - Trucks
Side Underrun Protection - Trailers
Rear Underrun Protection
Euro V Emission Standard
ABS - for trucks
ABS - for trailers



Gold

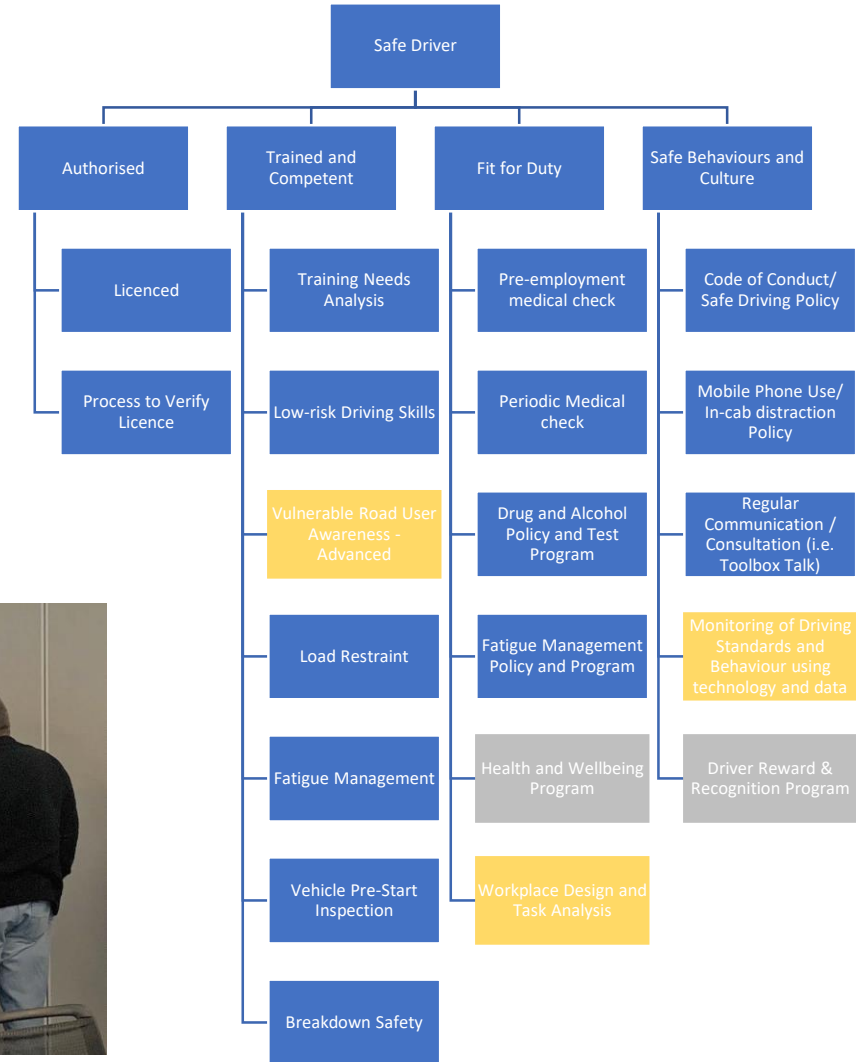
*Nice to
haves*

Telematics
Roll Stability Control (Trailers)
Electronic Stability Control (Trucks)
Advanced Emergency Braking
Lane Departure Warning
Autonomous Reverse Braking
Euro VI Emission Standard
OR
Zero Emission Vehicle

Telematics plus 4
of the remaining
standards



Driver Safety Standards



Logistics and Planning Standards

- Risk assessment of project
- Haulage route assessment and related risk
- Safety Planning in Design
- Construction Logistics Management Plan
- Construction Traffic Management Plan
- Planned Measures
- Performance Reporting



Communication and Engagement Standards

- Case Studies
- Logo and Signage
- Community engagement campaigns
 - Along haulage routes
 - Public events
 - Strategic engagement
- Monitoring of community complaints



Your Ride Along Details

Date:

Arrival Time:

Starting & Ending Location:

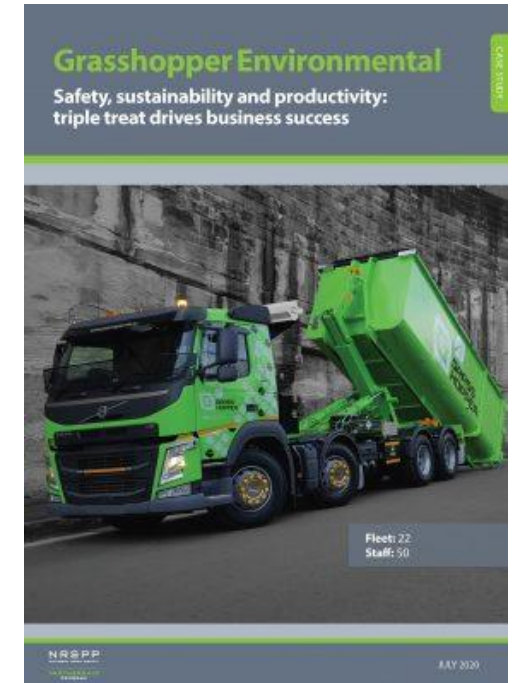
Emergency Contact:

Mark Noble
P: 0429 790 340
E: mark.noble@largeholcim.com



To find out more, or to register your support
contact: Caroline MURPHY, Director
support@clocs-a.org.au

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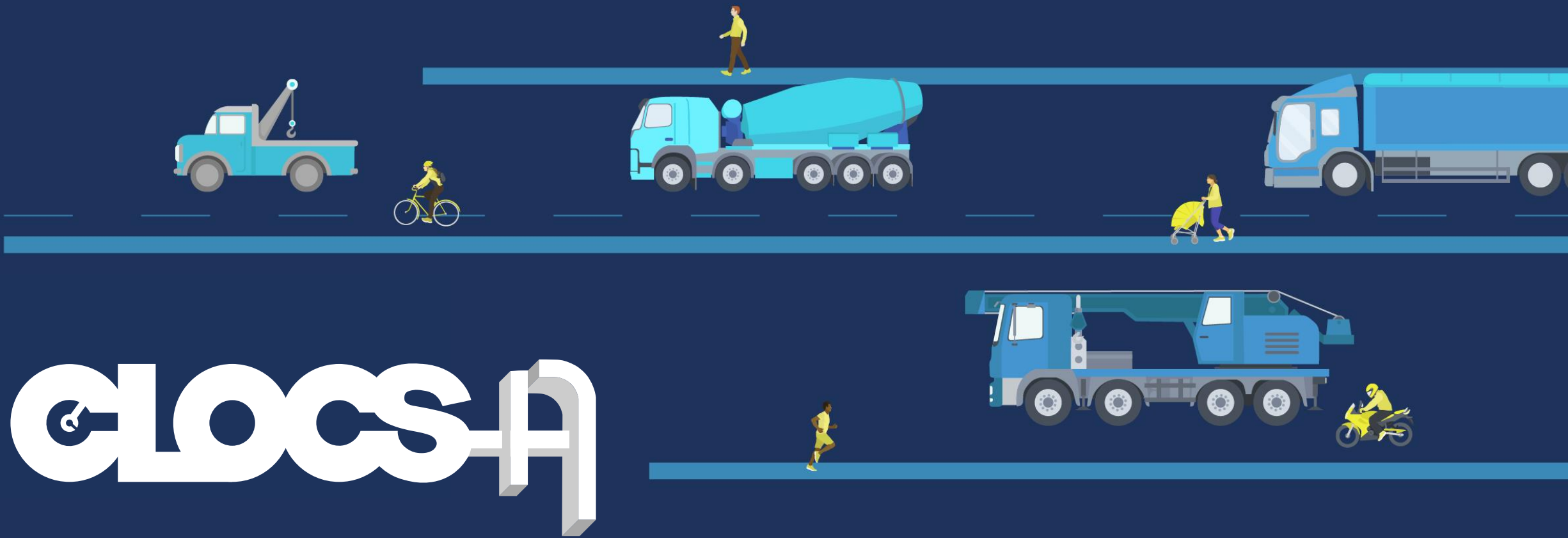
CLOCS-A Standard – Next Steps

- Final draft to be circulated to CLOCS-A community (opportunity for any remaining comment/ feedback) – May 2023
- Final review to be undertaken by CLOCS-A Consolidation Group and endorsement by Steering Group – June 2023
- Publication of CLOCS-A Standard Version 1 – 1 July 2023



Questions?





CLOCS-A

#3 – Auditing and Accreditation

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CLOCS-A Audit and Accreditation

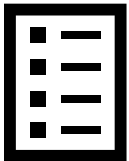
Overview



Accreditation to CLOCS-A will demonstrate that an organisation has met all necessary requirements to comply with the CLOCS-A Standard



Organisations seeking to become accredited to the CLOCS-A Standard will need to pass an audit (Entry Audit or Re-accreditation Audit/ Self-Assessment)



Audit and Accreditation Business Rules and Standards (under development) outline the requirements and steps for an entity to gain accreditation to the CLOCS-A Standard and requirements auditors must meet to conduct a CLOCS-A Audit



Key Deliverable of NHVR HVSI Project and a governing principle to the MoU with CLOCS UK

CLOCS-A Audit and Accreditation Business Rules and Standards – Under Development

Contents

1. Introduction
2. Purpose and Scope
3. Membership application
4. Entry into the program (Accreditation)
5. Accreditation period
6. Fees and charges
7. Audits
 - a. Self-assessment
 - b. Accreditation (Entry) audit
 - c. Accreditation (recurrent) audit
 - d. Triggered audit
 - e. Random audit
 - f. Audit timing
 - g. Corrective action plan
8. CLOCS-A identification and logo
 - a. Vehicles
 - b. Sites
9. Maintaining accreditation
10. Progression to higher accreditation levels
11. Downgrading accreditation
12. Termination and suspension
13. Show cause / Appeals
14. Program Exit
15. Auditor requirements
 - a. Auditor code of conduct
 - b. Competence and experience
 - c. Approval
 - d. Allocation
16. Review of Business Rules and Standards

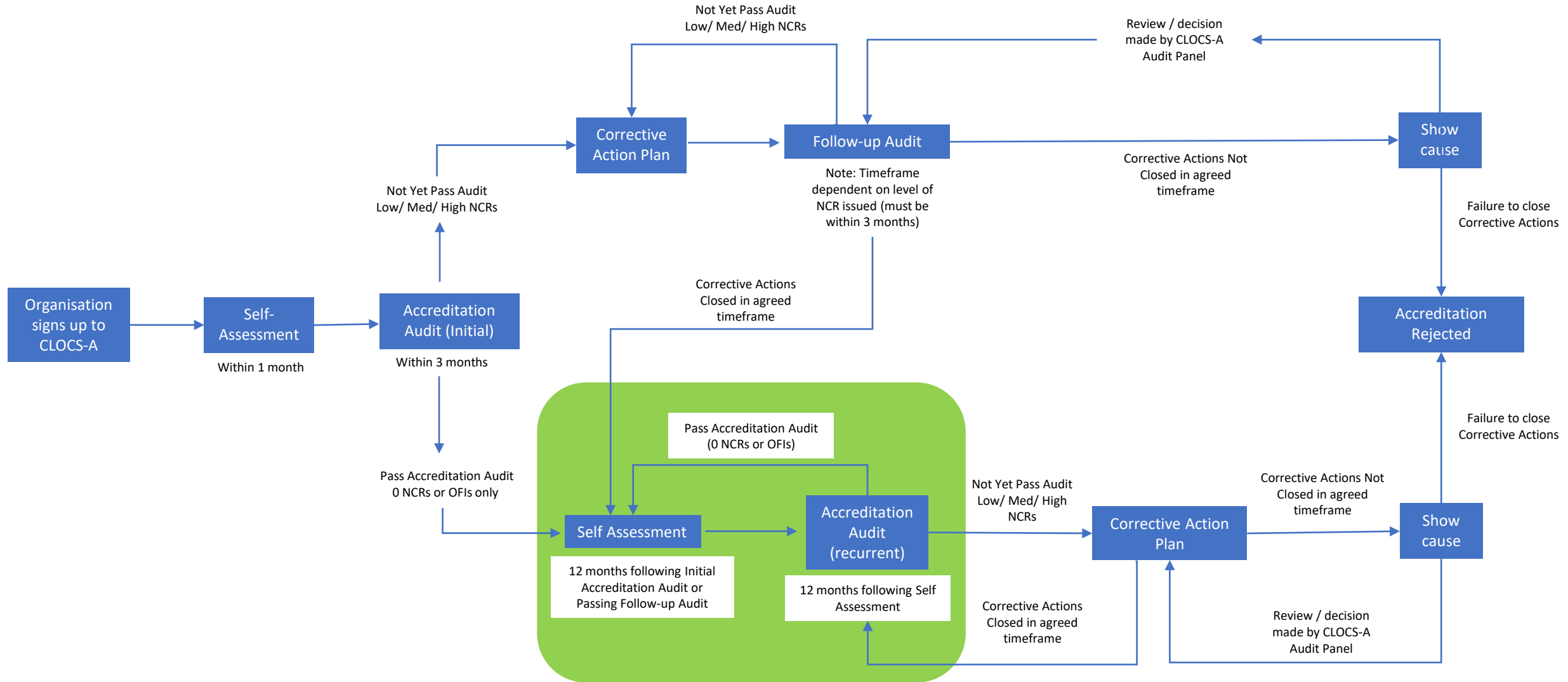
Audits - Audit timing

Audits

- **Initial Entry Accreditation Audit:** must be completed/ passed within the first 3 months of applying for accreditation.
- **CLOCS-A Self Assessment:** Required 12 months following Initial Accreditation Audit and every other year to the Reaccreditation audit
- **CLOCS-A Reaccreditation Audit:** Required 12 months after Self-Assessment or every second year
- **Other audits:** Triggered/ Random audits may also be initiated at any time by CLOCS-A Managing Body



Proposed CLOCS-A Audit and Accreditation Process



Progression to higher accreditation levels

- The CLOCS-A Standard has Bronze, Silver, and Gold – level requirements
- Progression to Silver and Gold Accreditation will be achieved by the organisation providing the required minimum level of evidence to demonstrate they comply with the requirement
- As such, an organisation cannot achieve Silver- level accreditation, unless it can demonstrate that the Silver requirements in the CLOCS-A Standard have been met
- Mixed level of compliance (i.e. for fleet or sites): If an Organisation has a mixed fleet of Bronze, Silver, Gold – level vehicles, they will be granted accreditation based on the level of which the majority of vehicles comply with

CLOCS-A identification and logo

Vehicles

- Nominated vehicles that pass a CLOCS-A Audit will be provided a CLOCS-A Accreditation Label which must be fitted to the vehicle following receiving accreditation.
- Note: Identification labels are only issued to nominated vehicles.

Sites

- Nominated sites that pass a CLOCS-A Audit will be provided a CLOCS-A Accreditation Logo which must be displayed at the entry to the nominated site following receiving accreditation.
- Identification logos are only issued to nominated sites and must not be displayed on sites that are not accredited.



CLOCS-A Auditors

Auditor Requirements

1. Auditor Code of Conduct
2. Certification (similar to existing HVA's under NHVAS, BOAS, etc.)
 1. Qualifications, Competence and Experience
 1. Alignment to existing accreditation schemes
 2. Relevant industry experience
 2. Auditor Exam
 3. Work-style assessment
 4. Re-certification
3. Allocated by the CLOCS-A Host/ Managing Body to maintain independence

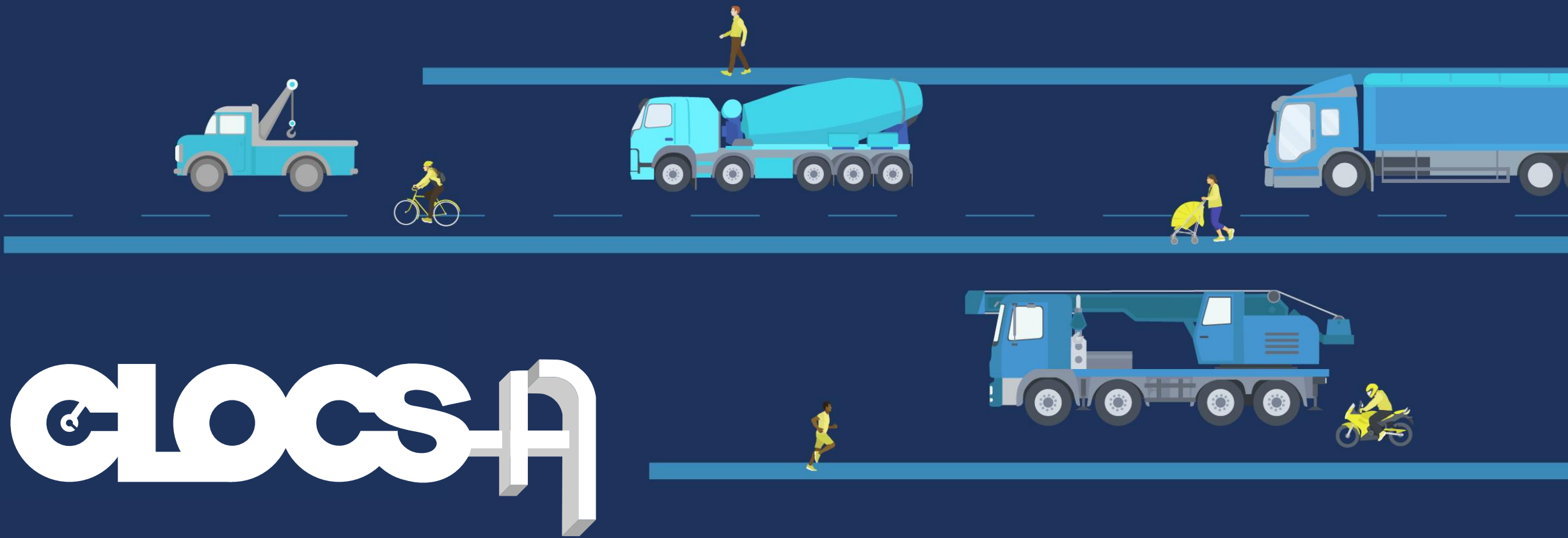
Next Steps

- **Audit and Accreditation Business Rules and Standards** - final draft to be endorsed by Steering Group and handed over to CLOCS-A Host
- Auditor Certification Program to be established by a recognised certification body
- Interested parties are welcome to comment on the Business Rules and Standards and can do so by getting in touch



Questions?





CLOCS-A

#4 – Supporting Tools

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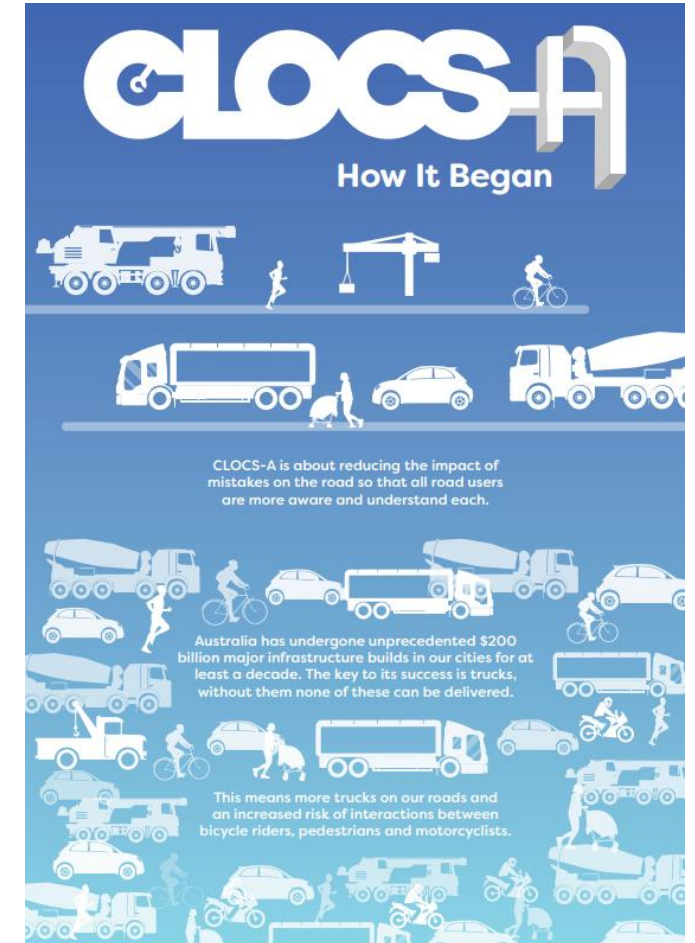
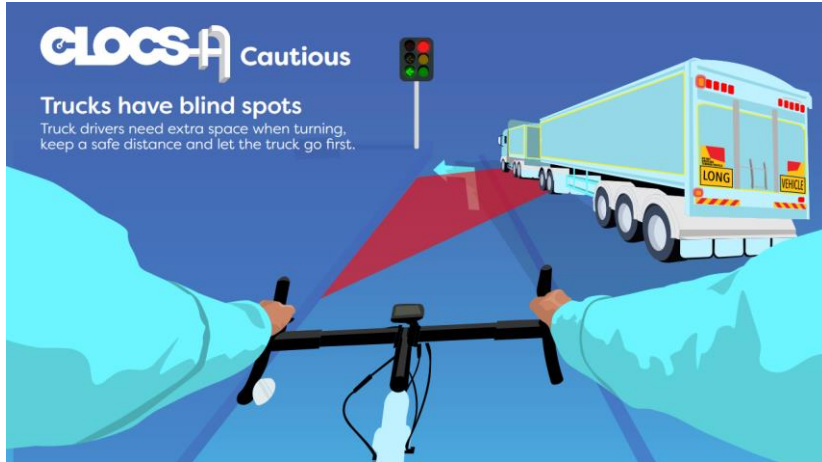
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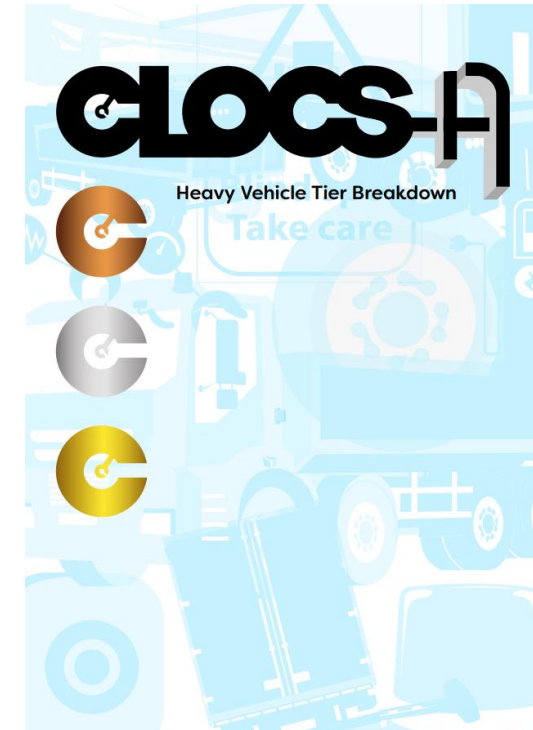
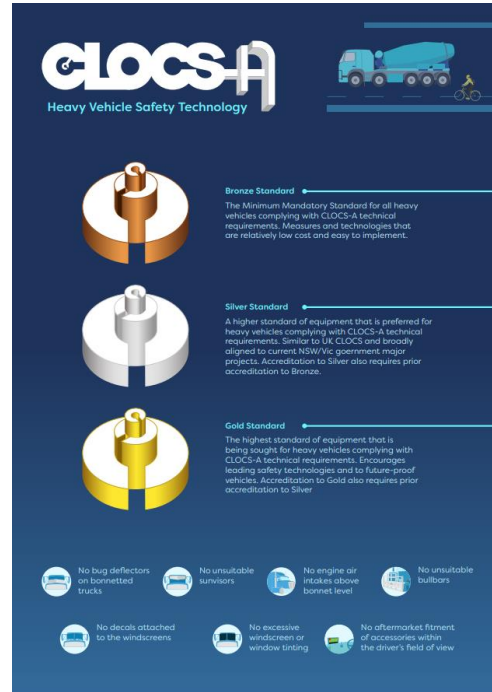
Supporting Tools

1. Branding / Tiers / Communications
2. Case Studies (10 near final)
3. Toolbox Talks (Victorian Department of Transport and Planning)
4. Tier Assessment Tool and Heavy Vehicle Inspection Manual
5. Ride Along, Templates and Community Guidance Pack
6. Website

Be Truck Aware / Signage



Tiers / Branding / Templates



Case Studies

- Left Turn Audible Alarms (Transurban)
- Left Turn Audible Alarms (MTIA)
- Side Underrun Protection Systems (Eather Group)
- Fleet Management Technology (JH-CPB)
- Conspicuity Markings (Transurban)
- CLOCS-A Ride Along
- Be Truck Aware (Transport for NSW)
- HIRA Tool
- Traffic Management System (St Kilda Road)
- Swapping Seats



Case Study

A Proactive Approach to Protecting Vulnerable Road Users:
Implementation of Side Underrun Protection Systems

Eather Group

Key Safety Focus:

Side Underrun Protection Systems

Side Underrun Protection systems (SUPs) are a vital safety technology that can shield vulnerable road users (VRUs), including pedestrians, cyclists, and motorcyclists, from severe or fatal injuries resulting from collisions with trucks. SUPs can help prevent a person from falling under the truck's wheels by pushing them away in the event of a crash, significantly improving crash survival rates¹. These systems are readily available across Australia and can be retrofitted into new and existing fleet vehicles.

The Eather Group is engaged in several significant construction projects that require drivers to navigate densely populated areas such as the Sydney CBD. Acknowledging the substantial risks associated with truck and VRU interactions, the Eather Group proactively prioritised VRU safety by retrofitting SUPs on three fleet vehicles. This case study will explore the Eather Group's experience integrating SUPs into their fleet, emphasising SUPs as an effective and cost-effective solution for prioritising VRU safety in construction projects.

Implementation

To enhance VRU safety in highly populated areas like the Sydney CBD, the Eather Group made the decision to equip three of their vehicles with SUPs. Of these vehicles, two were newly acquired and had SUPs installed at an estimated cost of x, while the third vehicle required retrofitting, incurring a cost of x and taking x off the road. The SUPs were attached to both the front vehicle and the trailer it was pulling. SUPs for trailers are available on the Australian market. The addition of SUPs resulted in an extra x weight to the vehicles.

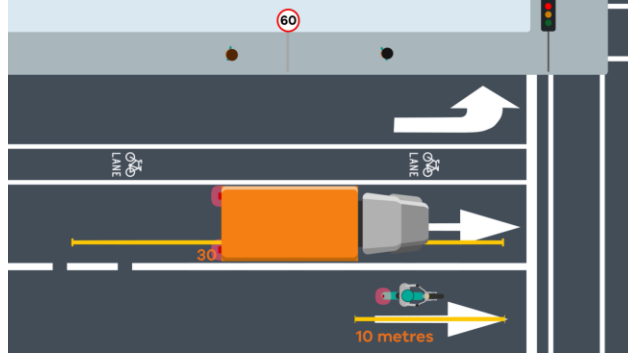
Despite the associated costs, the Eather Group recognised that the safety benefits of SUPs far outweighed the financial investment. By implementing SUPs, the company has proactively prioritised VRU safety, mitigating the potential financial and legal costs of incidents, while also protecting their employees' wellbeing.

"If you were to spread [the cost of implementing SUPs] over a three- or four-year project, it'd only be a few cents per tonne... for all the extra safety"

— Divinia Eather, Eather Group

Toolbox Talks

- Blind Spots
- Cyclists
- Pedestrians
- Drivers featured from:
 - Alex Fraser
 - Bingo Industries
 - Holcim

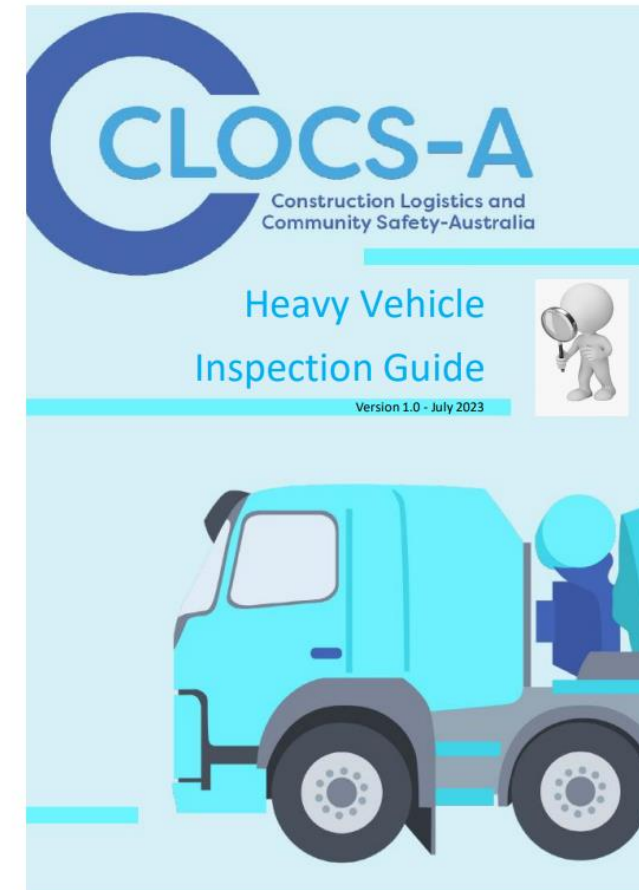


Tier Assessment Tool and Heavy Vehicle Inspection Guide

Project Rating Tool

Upon first entering the CLOCS-A scheme, a client's project will be given a rating, and the various participants in that project will nominally require CLOCS-A accreditation at that level or higher. This tool provides this initial rating for individual infrastructure projects and is required to facilitate this process.

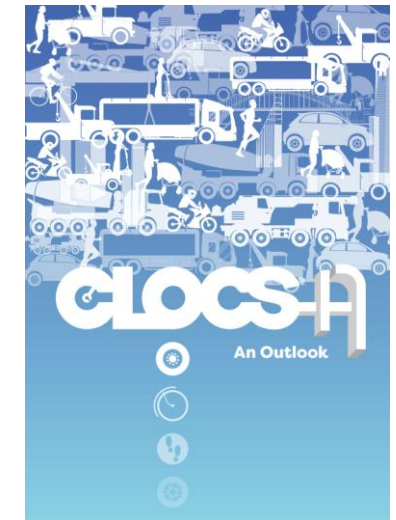
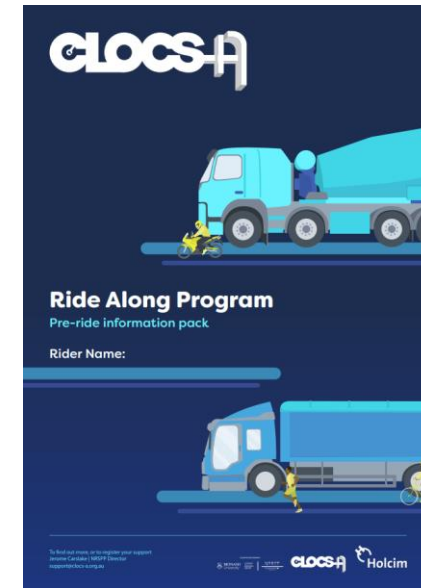
Project Variables	Measures					Example Rating
	1	2	3	4	5	
Total project cost	0 to \$5m	\$5m to \$50m	\$50m to \$500m	\$500m to \$1b	> \$1b	3
Usual Resident Population (URP) density (people / km ²) in the 1 square km area of land surrounding the project site entrance	< 500	500 to 2,000	2,000 to 5,000	5,000 to 8,000	> 8,000	3
Average daily number of HV deliveries into the project site	< 10	10 to 25	25 to 50	50 to 100	> 100	4
Distance (along the approved route) from the project site entrance to an arterial road or highway	< 0.5kms	0.5 to 1.0 kms	1 to 2 kms	2 to 5 kms	> 5kms	2
Number of the following items on the last 5km of the approved route(s) to the project site entrance: • School zones • Pre-schools or childcare centres • Pedestrian crossings • Shopping centres • Sporting Fields	0	1 to 3	4 to 6	6 to 10	>10	3
Highest (2-way) traffic density (vehicles / day) on any section of road in the last 1km of the approved route to the project site entrance	< 500	500 to 3,000	3,000 to 10,000	10,000 to 50,000	> 50,000	4
Number of intersections within the last 5kms of the prescribed route into and out of the project site entrance that will require a left turn by a heavy vehicle	0	5 to 10	15 to 20	20 to 25	> 25	4
Bronze = 0 - 3 Risk Band Silver = 3 - 4 Risk Band Gold = 4+ Risk Band						Average = 3.3



1 | Page

Templates and Community Guidance Pack

- Truck Ride Along
 - Ethics – Brisbane, Melb, Syd
- Operational Templates
 - Membership Application
 - Accreditation Applications
 - Accreditation Status
 - Entry and Accreditation Letter
 - Safety Alerts
 - Certificates
 - Incidents Reports
- CLOCS-A Guidance Report
- How to Conduct Community Engagement



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CLOCS-A

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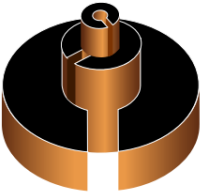
FAQs

Overview

Bronze

Silver

Gold



Bronze Standard

The Minimum Mandatory Standard for all heavy vehicles complying with CLOCS-A technical requirements. Measures and technologies that are relatively low cost and easy to implement. Accreditation requires compliance with at least one of the standards nominated as "either/OR" plus all remaining standards.

Amber Beacons

Flashing amber beacons fitted to the roof-top of truck cabs are a simple but effective means of attracting the attention of pedestrians, other road users and construction site employees. Once their attention is gained, then both parties are in better position to take action and keep out of each others way.

Class V and VI Mirrors

Conspicuity Marking

Wheel-Nut Position Indicator

Frensel Lens

Warning Signage

Rear View Cameras

Or

Reversing Sensors

Reversing Bleepers

Brightly-Coloured Drawbars

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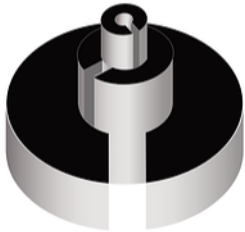
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FAQs

Accreditation Details


Your CLOCS-A Accreditation: **Silver**



Accreditation	Silver
Membership No.(s)	Truck A: abc1 Truck B: abc2 Truck C: abc3
Industry	i.e. Contractor
Accreditation Expiration Date	00/00/000

Created by Creative Approach

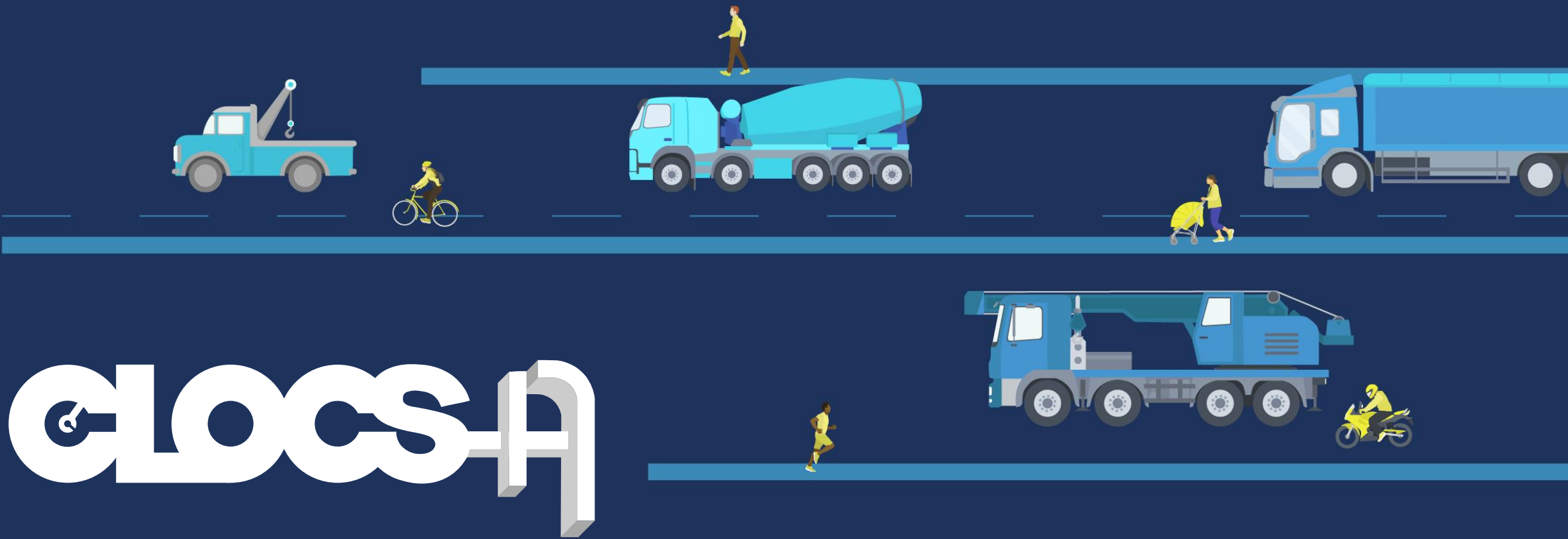
The CLOCS-A project is funded by the National Heavy Vehicle Regulator's Heavy Vehicle Safety initiative, supported by the Federal Government.





Questions?





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#5 – Governance Structure

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Governance

Terms of Reference and Governance Procedures

In parallel with developing the Standard, a Terms of Reference and Governance Procedures document is being developed.

Key to this, is establishing a 'Transition Period' of settling CLOCS-A in from a start up to a long term structure.

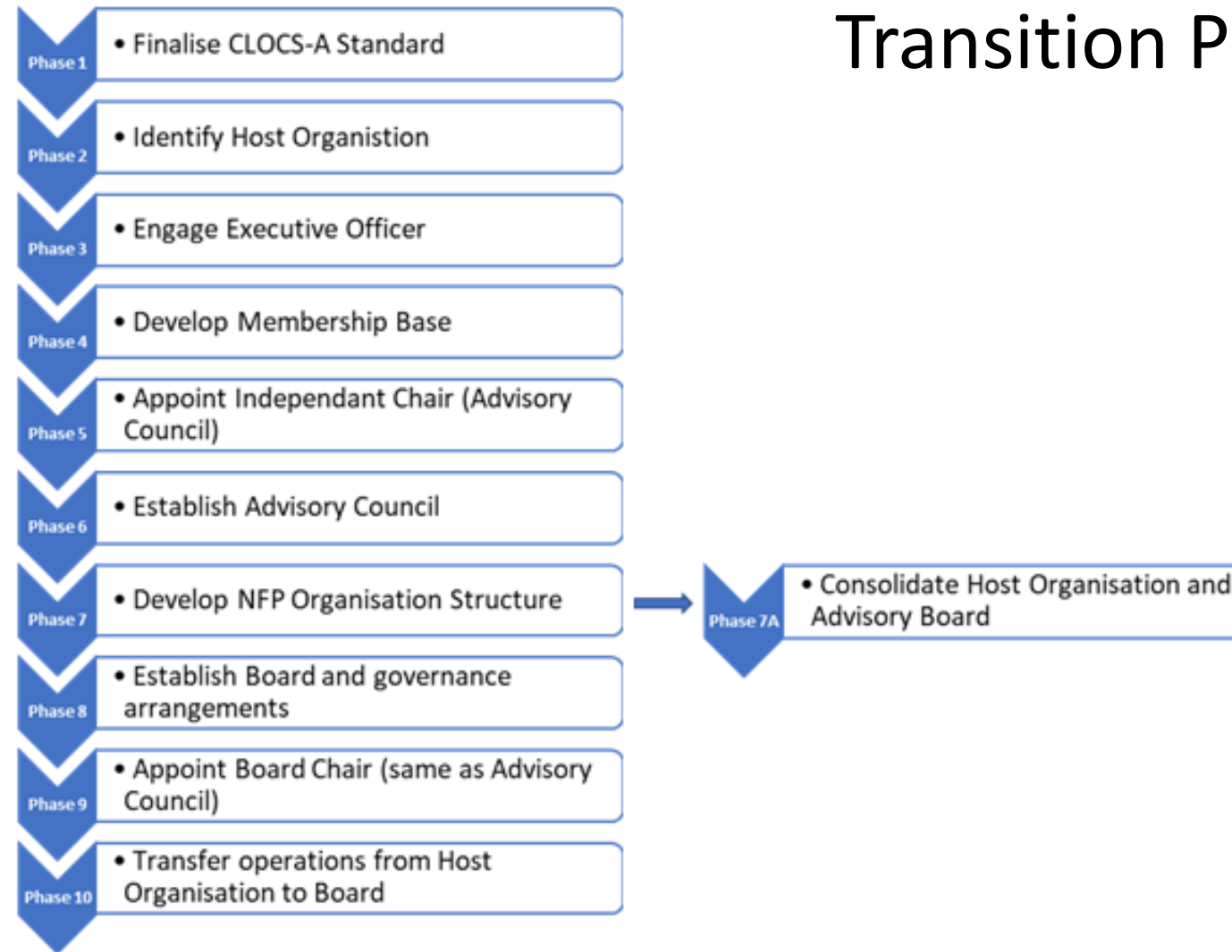
CLOCS-A will commence with being housed in a Host Organisation.

Longer term, two options will be considered.

- Continue with Host Organisation arrangement
- Stand Alone - Not for Profit Organisation

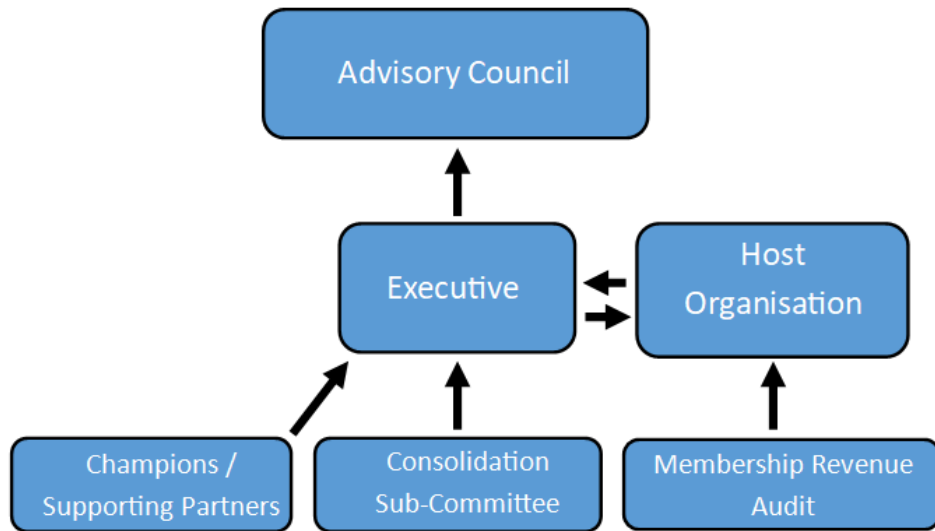
Governance

Transition Plan



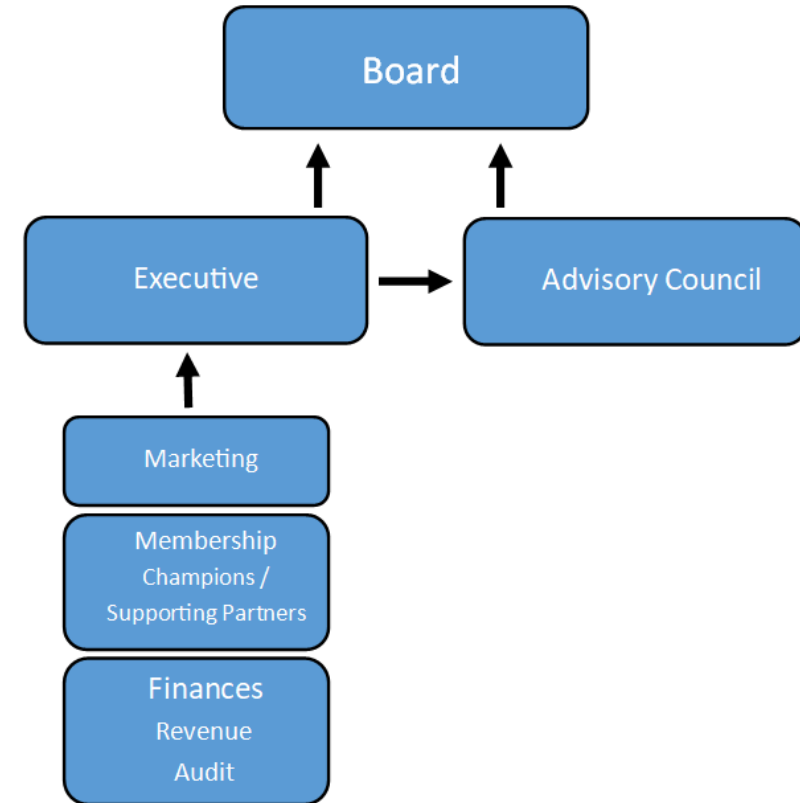
Governance

Interim Plan Until Stage 7



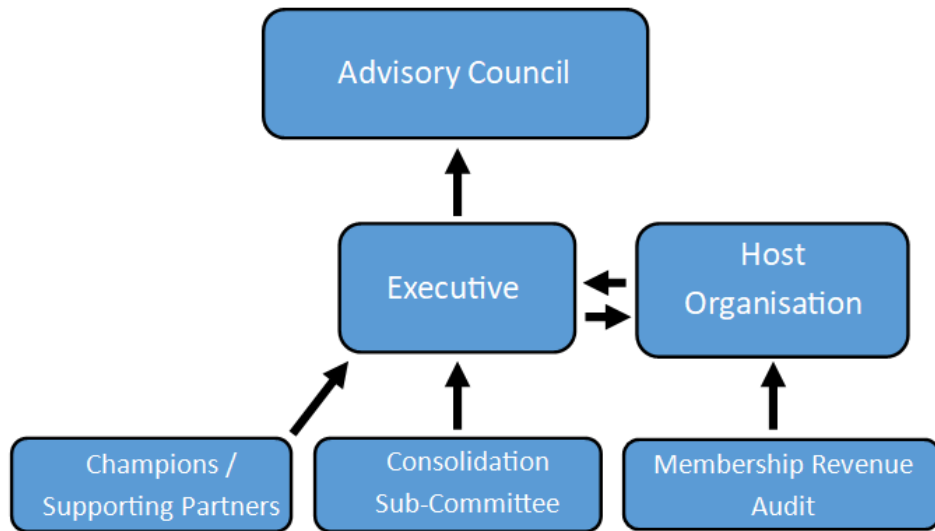
and possibly long term

Structure under NFP Model



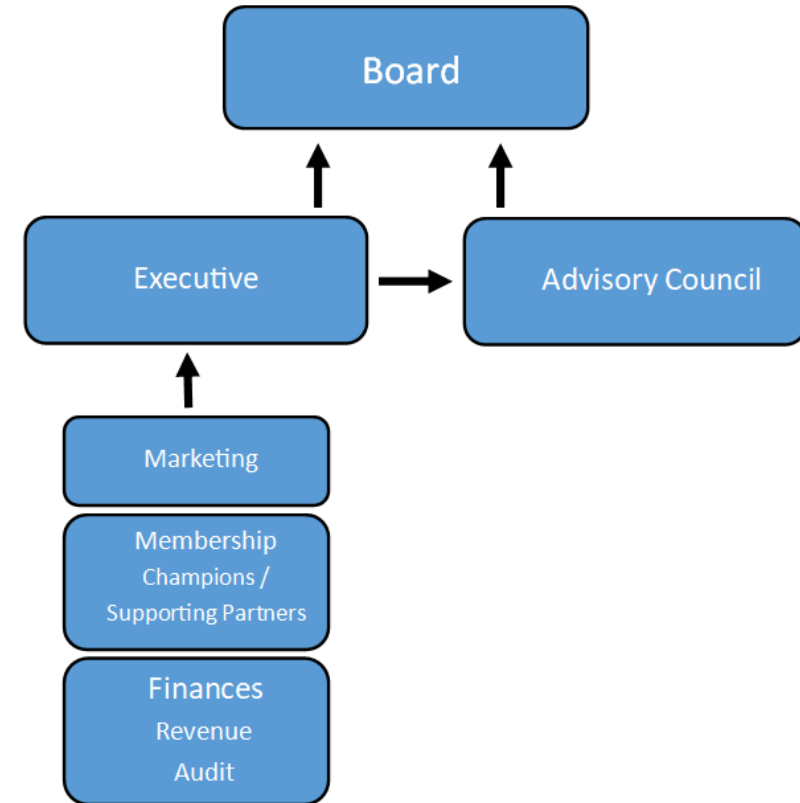
Governance

Interim Plan Until Stage 7



and possibly long term

Structure under NFP Model



CLOCS-A Expression of Interest and Next Steps

1. Key Date – propose announcement 29 May once due diligence complete
2. Seed Funding to assist currently \$250,000 from
 - MTIA
 - Qld TMR
 - TfNSW
 - Sydney Metro

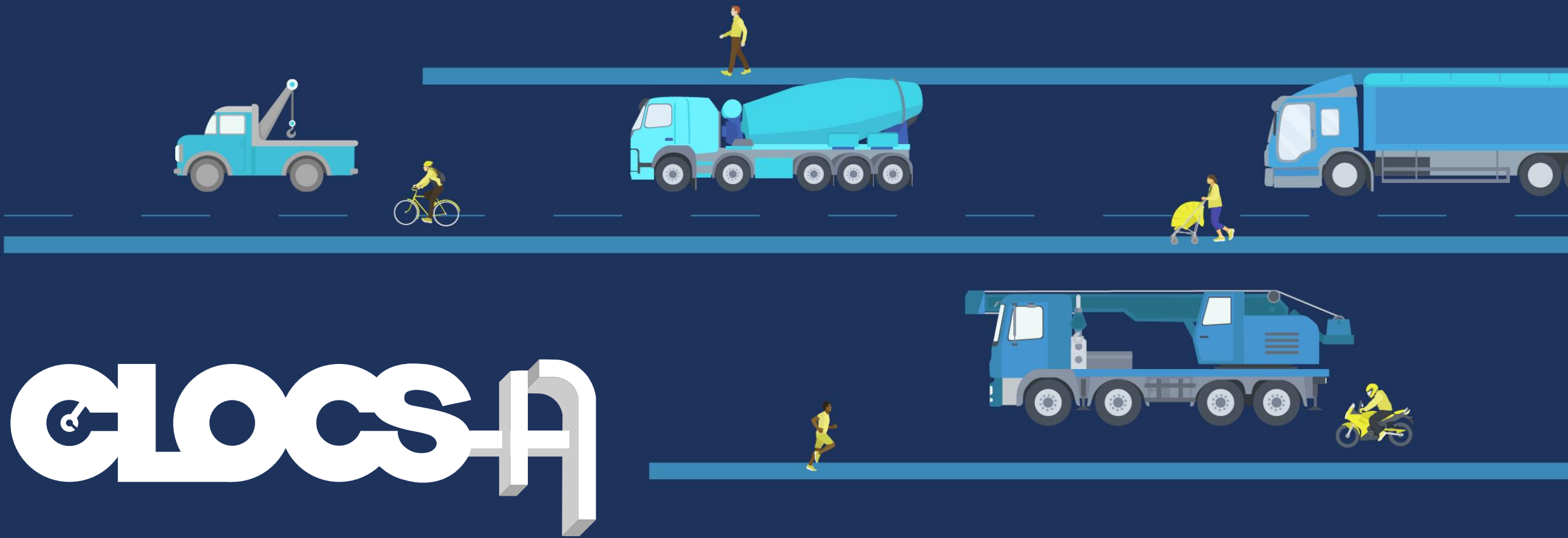
The Evaluation Criteria that will be used to evaluate EOIs are outlined below:

1. Preparedness to maintain the autonomy of the program and ensure that its operations continue to align with its overall goals and objectives.
2. Industry knowledge relatable to the sector.
3. Experience leading and successfully delivering collaborative projects/programs.
4. Ability to communicate and engage with industry, partners, community and key stakeholders at a local, state and national level.
5. Demonstrated ability to manage programs or projects in a long-term sustainable manner, incorporating high-level governance, finance, and reporting processes.
6. Ability to integrate and support the CLOCS-A team to deliver the program.



Questions?





CLOCS-A

#6 – Acknowledgments

A partnership between:



MONASH
University

ACCIDENT
RESEARCH
CENTRE

NRSP
NATIONAL ROAD SAFETY

PARTNERSHIP
PROGRAM

Steering Group Acknowledgements

Chris Loose	Truck Industry Council (TIC)
Drew Gaynor	Gaynor Associates
David Fitzgerald	McConnel Dowell
Greg Dikranian	NSW Dept of Transport
Ian McLeod	Major Transport Infrastructure Authority
Jerome Carslake	NRSP (Chair)
Karyn Welsh	CILT-A
Kim Hassall	CILT-A
Martin Toomey	ARTSA-I
Matthew Moon	Acciona
Michael Chan	Vic Department of Transport
Michael Holmes	Sydney Metro
Owen Corey	HSE Global
Paul Caus	TIC
Peter Austin	NHVR

Project Support: Olivia Dobson and Ruby Athanas

The CLOCS-A project is funded by the National Heavy Vehicle Regulator's Heavy Vehicle Safety Initiative, supported by the Federal Government.

CLOCS-A – Steering Group

Steering Group



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Supporters of CLOCS-A





CLOCS-A

#7 – Other business

A partnership between:



MONASH
University

ACCIDENT
RESEARCH
CENTRE

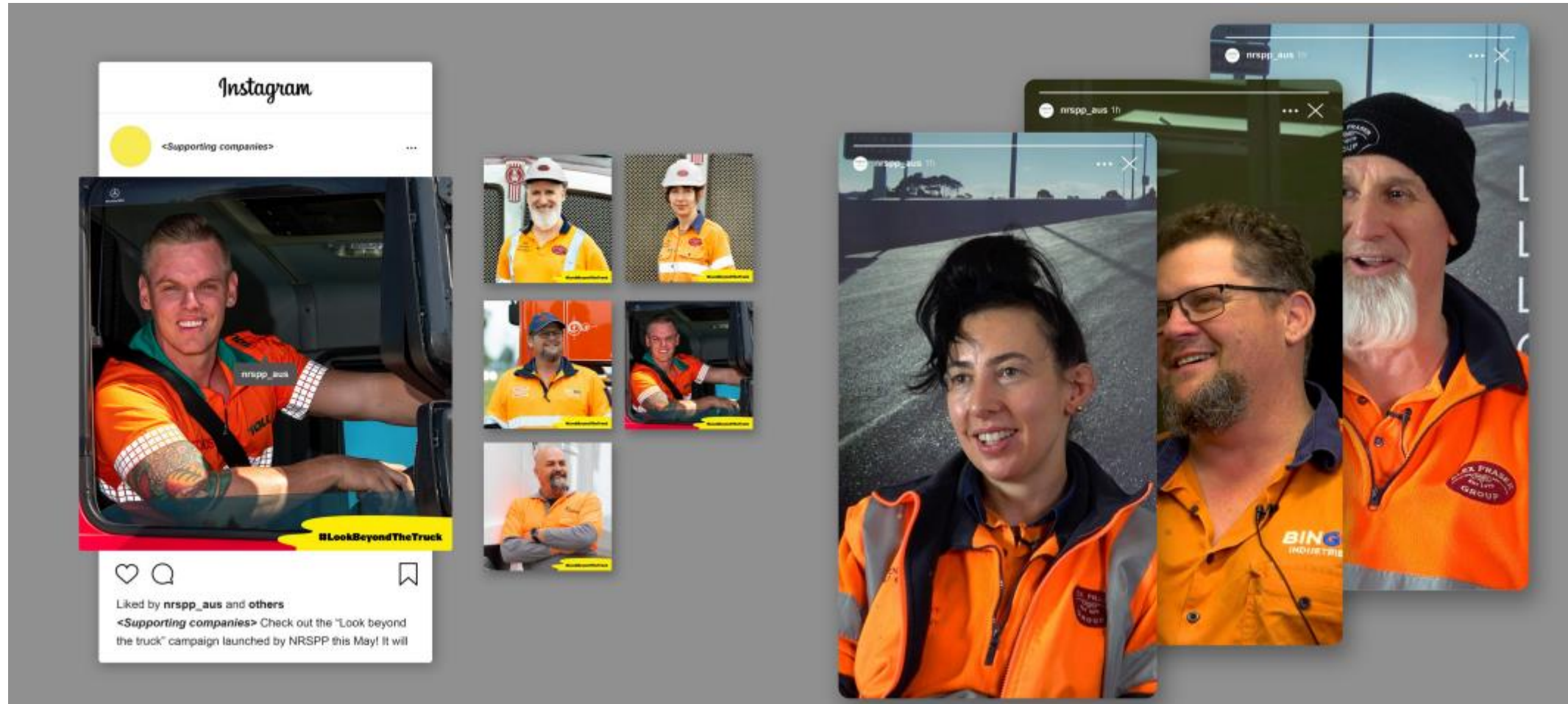
NRSP
NATIONAL ROAD SAFETY

PARTNERSHIP
PROGRAM

Humanising Truck Driver Campaign – 2023 Brisbane Truck Show



Humanising Truck Driver Campaign – 2023 Brisbane Truck Show





Questions?





Thank you for your input and support

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