



To ensure appropriate corrective actions and lessons learnt are disseminated to the CLOCS-A Community following any transport-related incidents or complaints where there was an actual or potential fatality or serious injury to a driver, worker or member of public members of CLOCS-A must complete the following template:

Incident	Heavy (Over 4.5GVM)	Light (Up to 4.5GVM)	Whole fleet totals
Fatal (death within 30 days)			
Serious injury – requiring hospital treatment			
Minor injury – affecting normal day-to-day activities			
Near misses (optional)			

**Lessons learnt:**

**Demonstrate how performance will be improved within a reasonable time frame:**